

Patient Participation Group 31/10/19 4 – 6pm

Minutes

Present: AH, LB, ST, KS, MT, MB, CY, TG

Apologies: CS, JS

Resignation:

In attendance: Anita (Practice Manager)

1. Introductions and welcome	All
2. Minutes of last meeting	Nothing Arising
3. Surgery update	<ul style="list-style-type: none"> • Dr Rickwood is now back working part time. Hopefully back full time on 25th November. • Flu vaccines have been difficult this year because of lack of vaccines especially for the under 65's and small children and some from secondary education. Next flu day is 23rd November. • The Medical Director works at Crossley St part time and has been impressed with our board and has used a photograph on her twitter account. • Practice Health Champions may be something that we would like to try. These are non-clinical people who come together to provide groups for patients within the practice. Further information from the attached addresses. https://practiceindex.co.uk/gp/blog/practice-champions-16-ways-ensure-success/ https://m.facebook.com/oakwoodlanephc/ • It may be useful to talk to the practice Social Prescriber, Andrea Vickers. Anita will arrange this. • Also, we will ask the Registrar to come to a meeting and describe how he feels about the practice. Registrars have to have had a wide experience before becoming a GP and some will have special skills in an area. • Photographs of staff are now in hand, but Bethany has been off sick

4. PPG Event	Liz, Anne and Maureen attended the PPG event in Leeds where all PPG's in the Leeds area were able to get together and listen to speakers. Attached the notes that Liz made for the meeting.
5. PPG boards	The large board has been well received. Margaret Thompson has offered to look after and update the small boards. We have one in each waiting room (upstairs and by the lift downstairs). What do we want to display on these boards? Suggestions please. We also have a space on the board in the entrance to the surgery.
6. Newsletter 7. Liaising with other locality PPG's.	Anita has agreed that this can be sent electronically with the surgery newsletter to patients who have agreed to receive them. Maureen had met the Chair of the Collingham PPG – Stephen Woods. He is interested in visiting our group. We know that Collingham works in a different way to us and would not want to use their model. However, we agreed that we would invite him but ask what his objective is in visiting.
8. Preventative medicine	Chris asked what advice we get from the surgery about symptoms. The best idea is to ring and ask for a phone call with a Dr who will discuss symptoms. If necessary, he/she will arrange to see the patient. Alternatively, the 111 service is available. They can make an appointment with your own Dr (there are 4 a day available). Information about a self - care group is in the NAPP information.
9. NAPP	There is more money available projects. We need to consider what patients would want and whether we as a group can provide it. How would we find out? A survey or all locality PPG's getting together and running a stall somewhere?
AOB	
Next Meeting	November 28th, 2019 4pm-6pm Upstairs room Crossley Street Surgery

Appendix

The 2019 Leeds PPG Event was entitled 'PPG's in Practice'

Its purpose was a group event, to share information, and give an opportunity for Leeds PPG members from across Leeds to share ideas and receive relevant information.

The Agenda included inputs from the CCG (Clinical Commissioning Group) for Leeds, and the CQC (Care Quality Commission). There was a description of one PPG's work (Morley). There was a choice of three of the ten workshops. Also available were different manned displays illustrating some of the health links available in the Leeds area, many of which were dependent upon voluntary workers.

The main outcomes of the event

- increased knowledge of current health related policies and initiatives in the Leeds area
- how different all the PPG's in Leeds are, from terms of reference to current stage of development
- what suits one PPG does not necessarily suit another (example of Morley supplying social need – knitting group, exercise group, etc.)
- geographic and demographic differences between PPG's in Leeds

Value to our PPG

- Report on Wetherby health issues
- Ideas for the future –e.g. link with library (read well scheme) live well in Leeds project, possible link up with NAPP programme 'self-care' (No mention of NAPP at conference)
- More information gained about health programmes in Leeds
- More funding is available – applications mid Nov/Dec – Feb
- Look again at our own structure, is it serving the patients and practice, how much time do our volunteers have?

Summary

- Worth going/our PPG well informed (thanks to Anita). Do we want to do more, if so what and how?