

Patient Participation Group

Minutes - 28/03/19 4 – 6pm

Present: ST, MW, AH, TG, MT, MC, A.Hamp

Apologies: CY, KS, LB

Resignation:

In attendance:

1. Introductions and welcome	All
2. Minutes of last meeting	Correct
3. Surgery update	<ul style="list-style-type: none"> • New GP Jessica Jones • New nurses Loraine and Lindsay • The new telephone system is now installed and hasn't cost the surgery anything. It is an off the shelf package supplied by the CCG and with a year of free calls. There have been some problems and complaints, but it is hoped to work with the suppliers to iron out problems • The magazine racks have been acquired but it is proving difficult to find wall space for them. Any suggestions gratefully received • The CQC visit was due but there has been a change of policy and any surgery having received a good report before will only receive a telephone call. There will be a visit next year • Wetherby and District Medical and Dental Services (part of the "Better Wetherby Partnership"). Anita is aware of this group, but the surgery has not joined because they want information about new housing, which hasn't happened yet, and it is not her remit to have political views. • The other GP practice in Wetherby is a corporately run one. Part of their remit is to expand the practice. They work differently, only have one GP. All their prescriptions are done electronically and sent directly to a pharmacist.

	<ul style="list-style-type: none"> • The new financial year starts April. From 1.4.19 Primary Care Networks will be set up covering several practices. These PCN's will have 5-year contracts, guaranteed funding and cover 30-50,000 patients. Each PCN will hold funding for nurses, local wound services, home blood tests and staff will cover several practices. Each PCN will have a Clinical Director, one of the Partners, a Practice Nurse or a Practice Manager. • The ideal is to have a pharmacy in all surgeries but there are not enough pharmacists trained for this to be possible. • Recall letters – Anita has given us a copy of all recall letters for us to look at to see if they need adjusting. Liz has these. • Anita to send a version of the NHS plan.
4. PPG Boards	We are now looking at changing the board. Diabetes was one subject suggested. (Since the meeting Anita has sent a copy of a letter advertising the “Looking out for our neighbours’ campaign” and this seems an appropriate subject to use because we can bring in various headings)
5. Children’s corner	The CCG are to add an article about this to their web site. No more money is available to repeat this in the upstairs waiting room and fund raising was suggested. Trevor has offered to approach Bickerton Parish council to see if they can help.
6. Newsletter	Suggestions for the spring newsletter welcome. So far something about hayfever has been suggested.
AOB	There is a PPG network meeting in Wetherby Town Hall 29 th April 6-8pm
Next Meeting	25th April 2019 4-6pm in the upstairs meeting room - Crossley St Surgery