

Patient Participation Group 27/06/2019 4.00pm

Minutes

Present: LB,ST,MW,MT,KS,AH,AHamp. Apologies: TG,CY,CS,JS,MB Visitors: BK,AZ

1. Introductions and welcome	All. Members of the Rutland Lodge PPG were welcomed to the meeting.
2. Minutes of last meeting	Matters arising – NAPP membership money has been paid for this year. Sue to email details of plaque wording for approval by the group
3. Surgery update	<p>Primary Care Networks to be in place from next week. The Bramham surgery belongs to South Milford which makes it difficult because they come under different Local Authorities. The smallest network allowable has to have 30,000 patients. Our network has 36,000. The network is trying to introduce different job roles. Each Network has to have a pharmacist and we have used one of those already in post.</p> <p>Extra hours start next week as agreed. These are different from extended hours that are in place on Saturday mornings where NHS checks such as smear tests will be done.</p> <p>Some work will be virtual especially around pharmacy .Every practice has to show a 15% improvement. We already have a 200% improvement thanks to Debbie who not only takes blood but checks pulses and refers to Drs if there are any abnormalities.(big thank you to Debbie)</p> <p>Anita answered some questions from the visitors from Rutland Lodge before she had to leave for another meeting.</p>

4. PPG Boards	The board is advertising PPG awareness week at the moment but needs changing. After discussion with the visitors, about what patients understand about what a Dr does each day; we decided that this would be the theme for the next board. We are also going to ask if Dr Rickwood would repeat his informative talk that he gave a few years ago at the open day.
5. Children's corner	Most of the new equipment is now in place in the upstairs waiting room. The plaque acknowledging the contribution made by Bilton and Bickerton Parish Council through the PPG is in progress.
6. Newsletter	The latest newsletter was handed out and copies are in the waiting rooms and on the surgery website. Any suggestions for the next newsletter can be forwarded to Liz.
AOB	<p>Liz to invite peter Swales to come and talk to the group about Better Wetherby and the impact of all the development in the area.</p> <p>AR – visitor asked if we had ever looked at a web site –Rate My Doctor –and whether the surgery responded to Google reviews about the surgery. Anita to be asked.</p> <p>There was quite a long discussion with visitors about how PPGs work with surgeries. They were very impressed with Anita's knowledge about what was happening in the NHS and how things were shared (thank you Anita, we agreed with him)</p>
Next Meeting	25th July 2019 4-6pm in the upstairs meeting room. Crossley St Surgery