



PATIENT PARTICIPATION GROUP NEWSLETTER

ISSUE SEVEN

WINTER 2019

**Happy Christmas to all
Crossley Street Surgery Patients,
Doctors, Nurses and Staff**



Friday 20th December is Christmas Jumper Day at the Surgery. Why not come along and enjoy a mince pie between 2.00 & 4.00 pm

What's New

Dr Rickwood is now back full time after his surgery: we all welcome him back and wish him well.

There are some new faces amongst our doctors. Have a look at the renewed photo display in the downstairs waiting room (by the children's corner).



Appointments missed during September

– There were 114 GP & Nurse missed appointments equalling 26 hours 25 minutes.

Please notify the surgery if you cannot attend.

A DAY IN THE LIFE OF A DOCTOR display on our

large notice board has received a lot of interest. If you have not seen it, please take a look as it will be coming down soon. Our next board display will feature tips for keeping well this winter so do look out for that. The NHS suggest — keeping warm — act quickly if you have a cough or cold — keep active indoors and out — drink plenty of fluids — eat well — remember Dial 111 if help is needed over the holiday period.

If you have any good tips for keeping well this winter let us know. Fill in the tear-off slip below and put it in the PPG box at reception.

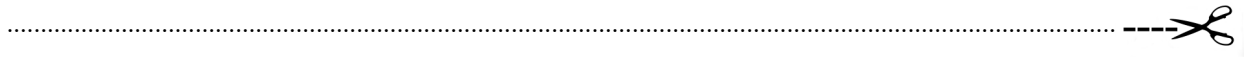
If you are interested in or would like more information about the Patient Participation Group please complete a card, found in the PPG box which is situated on the middle part of the reception desk as you come in the main door. Our meetings are always held on a Thursday at 4.00 pm at the surgery.

Here are the dates of our next 3 meetings

30th January 2020

27th February 2020

26th March 2020



Tear off slip—Keeping well this winter — TIPS

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Please put in the PPG wooden box at the front of Reception. Thank you