



	<p>matters. An example of when a patient may be referred to a pharmacist would be, if a patient contacted the practice with suspected conjunctivitis, it is not necessary for the patient to see a GP. The pressure on the appointment system is considerable currently due to many factors, making it difficult for patients who need to see a GP to get an appropriate appointment.</p> <p>It might be medication needed that can be bought over the counter which wouldn't be prescribed by a GP even if an appointment was had. We would suggest that you see a pharmacist for that, and the reception team will triage appropriately and complete the form that then goes over to one of our local pharmacies. At the moment it's Day Lewis or Boots.</p> <p>They will give you a call back that day and either book for you to come and see them face to face, or they'll sort you out a prescription or complete the necessary over the telephone. If the condition is deemed that it needs to be seen by your GP, they will then refer you back to the clinic. One of the team at the surgery will then contact you to arrange a suitable appointment.</p> <p>This will hopefully take the pressure off the surgery and utilise the pharmacies more.</p> <p>The pharmacists will only have access to what information the patient chooses to share, or what was included on the initial referral from the surgery. TG felt that the pharmacies already struggle dealing with prescriptions without extra pressures. Waiting for prescriptions from Day Lewis in the surgery is taking up to 30 minutes and patients attending for an appointment with surgery staff are finding it difficult to find a seat because Day Lewis patients are taking them whilst they wait. This is currently being addressed by the practice with DL.</p>
PPG Board	<p>The board has now been updated with thanks going to all the staff for working so hard, to the benefit of patients, over the last two very difficult years.</p> <p>Thank you to BC for printing the labels and ST for laminating.</p> <p>MT has suggested that the next subject for the board should be around the menopause. LB suggested that MT might like to plan this board. MT will look for suitable material to use. Please let her know if you can help.</p>
PPG newsletter	<p>The latest newsletter is now printed and copies placed in the surgery for patients to take and read if they like. Thanks to ST for the layout and BC for printing.</p>
AOB	<p>Some PPG members photographs have gone missing and need replacing. ST will mount these when the photographs are taken.</p>
Next Meeting	<p><b>Thursday 28<sup>th</sup> April 2022</b></p>