

Patient Participation Group Meeting 4pm-6pm 25th February 2021

Present: S-J – Practice Manager
 Apologies: KS, MB, MW
 Resignation:
 In attendance: LB, ST, AH, TG, AD, MT
 Not heard from JS, CS

1.	Introductions and welcome	All
2.	Minutes of last meeting	Taken as read
3-10	Surgery update	<ul style="list-style-type: none"> • One registrar has just finished and two more have started, one in her first year and the other in her third year. • There have been 2900 GP appointments of which 641 were face to face. 111 visits and 1078 nurse or HCA appointments. • The names and titles of all staff are on the website. • There are 11,884 patients of which over 4,029 have been vaccinated so far. Now onto Cohort 6 which is clinically vulnerable patients. • In spite of information being put out in various forms, telling patients that they will be contacted when it is their time for the vaccine, there are still many people ringing up the Surgery asking when they will be done. • Paid carers can now be vaccinated and the carers of children over 18 who have life threatening illnesses can have it at the same time. The surgery has to stick to the government guidelines which are quite strict. There was an outbreak of Covid in the Day Lewis pharmacy and they had to rely on agency staff which caused some problems with prescription times etc. Unfortunately, this spread to the receptionists who interact with them. This left only two receptionists. Everybody is back now but not quite on full time hours. • The next 2 Saturdays there will be vaccination clinics for cohort 6. On the 10th, 11th, 12th March the second Pfizer vaccines will be given to those patients who had their first in Christmas week. • The surgery is remarkably busy with both the surgery and the vaccine clinics. It is hoped that patience will be shown by patients at this difficult time. The staff are all pulling together, and moral is good on the whole.

	<ul style="list-style-type: none"> • NHS England and the Gov. send out directives stating who to give the vaccine to and when. The vaccines are shared between the 5 practices in our cohort but if there are not enough being sent it is not possible to do the whole cohort at the same time. Patients are selected in chronological order starting with the eldest in that cohort. • A record of who has had the vaccinations, first and second, are input into a national data base called Pinnacle, which then feeds into the medical databases used by general practice, where it is updated on the patient's records. • There have been no extreme side effects reported locally. Some have a heavy, achy arm and national data shows that some have suffered extreme fatigue or flu like symptoms for 24 hours after the first vaccine. • At the current time it is still expected that everybody will receive the second dose within 12 weeks of their first vaccination. • There has been no information about boosters in the Autumn. • Duplication of requests from the surgery – there was no national booking system to begin with, so the surgery used what they had. There are different systems which do not talk to each other and so different members of staff did not know that some had already been sent and so were repeated. Nobody was told that NHS England was sending out invites to attend large vaccination centres and so patients were confused, when they got an invitation from the surgery and NHS England, about which one to go to. • There was just one day when there was a long queue. The weather was cold and miserable, and the queue was caused by patients turning up hours early, in some cases. This meant that many elderly and infirm patients who turned up on time found themselves in a long queue in the car park. Some became unwell and ambulances had to be called which slowed things down further. Fortunately, this has not happened again, and patients are told to arrive 5 minutes before their appointment on the invitation. At the Health Centre they are asked to wait in their car if they arrive early. The demographics are helping as well now. The time taken is now about 4 minutes per person. Those receiving the Pfizer vaccine sit for 15 mins after the vaccination or after the Astra Zeneca if driving. • Staff from the surgery help out on a voluntary basis although they are paid. • Volunteer uptake is good from all 5 practices. The staff are working long hours. The surgery is not informed how many positive cases there are in the area. This information can be obtained on the Gov UK website Coronavirus.data.gov.uk. • There has been no official guidance on whether to drink alcohol before or after the vaccine. The best guidance to follow is what is on the government website.
<p>11. Community platform - Very Connect</p>	<p>LB has already sent round the information about this and asked for comments. Most people were not too keen and after discussion at the meeting it seems that nobody would have time or want to oversee this. S-J did not know anything about it and would have to learn more before making any comment other than to say is it going to add any value and is there any benefit to us. The CCG is extremely strict, and she would be happy with anything coming from them. Adam Stewart(Leeds CCG) is considering setting up a community platform</p>

	<p>just for the Leeds PPGs and this might be more useful for us. Members to make a decision before the next meeting.</p> <p>The Leeds CCG is holding a PPG meeting on Zoom on Thursday from 6-8pm if anybody is interested Liz can send the link. LB and AH will attend. ST attended the last one but felt it was a waste of time.</p>
12 PPG Boards	When we are able to return to the surgery the suggestion for the notice board was around mental health and what help is available. S-J can help with leaflets etc.
13. Newsletter	This is already in production by LB.
14. Volunteering for the Covid clinics	AD gave us an insight into what it has been like volunteering to help at the vaccination clinics. She does exceptionally long days but is pleased to be able to help. We thank you on behalf of all patients and the surgery for doing this. We also thank all the surgery staff for the tremendous effort they have been and are still putting in to keep things running as well as possible in unprecedented times.
AOB	Patients are now contacting the surgery by email rather than e-reception and therefore the message on the phone needs to change.
Next Meeting	25th March 2021 - 4-6pm on Zoom