



PATIENT PARTICIPATION GROUP NEWSLETTER



ISSUE THREE
WINTER 2018/19



**Happy New Year
to Patients and
Staff at Crossley
St Surgery**

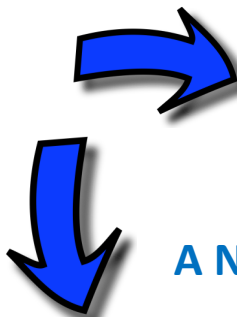


CHRISTMAS JUMPER DAY Friday 21st December 2018

Thankyou to all who helped make, bake, bring, serve and eat mince pies to the Christmas Jumper Day at the Surgery.



**NEW
LOOKS**



...the PPG members' photos are now displayed on the entrance noticeboard—do say "hello" if you see us about.

A NEW DISPLAY

... on the large noticeboard in the waiting room to the right, as you enter, explains the new role of the Receptionists, as Care Navigators. This should help patients get to see the right person more quickly. There are also details of extended appointment times.





CHILDREN'S BOOK CORNER

Special funding awarded to the PPG has been used to set up our Children's Book Corner in the waiting room to the right as you enter. Please encourage waiting children to use this facility.

CAR PARKING AT THE SURGERY

CROSSLEY ST SURGERY CAR PARK



The spaces in this car park are reserved for patients visiting the surgery.

If you take up a space for any other reason you are depriving them of that right. Patients who have trouble walking or are ill will not be able to park.

Please do not park here for any other reason e.g. shopping or bringing and picking up children from school. You might be that patient one day.

Please be aware that there is limited car parking space. Only use the car park if you are coming to the surgery.

If you are able to, please use the car park opposite at busy times at the surgery.

Helping others In these winter months, getting about is increasingly difficult for the sick and elderly—please look out for neighbours and offer a helping hand



If you are interested in or would like more information about the Patient Participation Group please complete a card, found in the PPG box, which is situated on the middle part of the reception desk as you come in the main door. Our meetings are always held on a Thursday at 4.00 pm

Here are the dates of our next 3 meetings

31st January 2019

28th February 2019

28th March 2019